



THIS IS AN INTERACTIVE AGREEMENT
(PLEASE FILL IN THEN DOWNLOAD AND SIGN)

Airtime Agreement – Inmarsat GSPS Pro Monthly Account

Please fill in ALL sections and email ALL pages back to your dealer

Section 1: Pricing 4500 - All prices in USD(\$)				
AST Services - Please refer to www.ast-networks.com/terms-and-conditions for full terms and conditions				
AST Service Fee				
Providing instant access to our industry-leading services including a 24 x 7 manned Global Customer Support desk; and our intuitive and powerful self-service web Portal, My AST Portal, your gateway to managing your services with us.				
Monthly Fee				\$0.75 per month
GSPS Plans				
Please connect me to the following package (options in tables below):				
Data Plan				
	Standard Plan			Allowance Plan
Activation	\$27.23			\$0
Monthly Subscription	\$71.69	\$66.25	\$62.62	\$80.77
Minimum Contract Period (Months)	1	12	24	12
Voice Allowance per Month (Minutes)	20			60
Voice (per Minute)				
Fixed - Global Rate	\$0.91			\$0.82
Cellular - Global Rate	\$1.09			\$1.00
BGAN/SB	\$0.91			\$0.82
FB	\$2.72			\$2.72
GSPS	\$1.18			\$1.18
Voicemail	\$0.91			\$0.82
Fleet/Swift	\$2.27			\$2.27
Inmarsat Aero	\$4.45			\$4.45
Iridium	\$9.98			\$9.98
Thuraya	\$4.54			\$4.54
Globalstar	\$7.26			\$7.26
Other MSS Carriers	\$6.26			\$6.26
SMS				
Per Message	\$0.45			\$0.45
Notes				
▪ Calls from GSPS to Fixed, Cellular, BGAN, FB, SB, GSPS and Voicemail are included in the allowance - all other calls are charged per the table above.				
Regional Plans				Asia Plan
Activation				\$0.00
Monthly Subscription				\$43.56
Voice Allowance per Month (Minutes) ^				10
Minimum Contract Period (Months)				24

Voice (per Minute) for calls made inside region as defined in the notes below	
Out of Allowance Fixed - Global Rate ^	\$1.27
Out of Allowance Cellular - Global Rate ^	\$1.27
BGAN/SB	\$1.27
FB	\$2.72
GSPS	\$1.27
Voicemail	\$1.27
SMS	
Per Message	\$0.45
Voice (per Minute) for calls made outside region as defined in the notes below	
Fixed - Global Rate	\$3.18
Cellular - Global Rate	\$3.18
GSPS to BGAN/FB/SB	\$3.18
GSPS to GSPS	\$3.18
Voicemail	\$3.18
SMS	
Per Message	\$0.45
Voice (per Minute) for all other services	
Fleet/Swift	\$2.27
Inmarsat Aero	\$4.45
Iridium	\$9.98
Thuraya	\$4.54
Globalstar	\$7.26
Other MSS Carriers	\$6.26

Regional Plan Notes

- The Geographic region of Asia is defined as Japan, Taiwan, Philippines and Indonesia.

^ Calls from GSPS to Fixed, Cellular, BGAN, FB, SB, GSPS and Voicemail are included in the allowance - all other calls are charged per the table above.

Notes all plans

- A **GSPS Link SIM** can be activated against the Standard 1 month plan only.
- Voice rates apply to 2.4 Kbps Data.
- The day of activation is the first day of the minimum contract period.
- Monthly subscription charges are prorated in the month of activation, are charged in advance and will be charged a full billing month on deactivation regardless of what date in the month the service is deactivated
- A full 1 month charge/allowance will only apply if activated on the 1st of the month.
- If an activation is made in the middle of a calendar month both the subscription fee and allowance are prorated.
- All monthly subscriptions will be billed during periods of suspension.
- Customers can move between plans after the minimum term has been reached in line with the next billing period. A new minimum term will apply once moved.
- An Early Termination Fee (ETF) will apply if the service is deactivated or downgraded before completing the Minimum Contract Period.
- The ETF charge will be the monthly subscription charge times the number of months to complete the minimum term.

Billing Minimum/Increments

Call Type	Minimum Duration	Billing Increment
Voice	15 Seconds	15 Seconds
2.4 Data	15 Seconds	15 Seconds
SMS	160 chars = 1	N/A

Section 2: SIM Details

SIM ID No.:

Section 3: Monitor/Suspend

- AST offers 5 monitoring alerts per calendar month billing period with an option to suspend.
- AST can not facilitate the monitoring of Annual Periods/Plans where customers pay and has access to all the data from the date of activation.
- This service is offered to assist with usage control, however, if because of system failure or any other reason outside of our control a report is not generated, all usage will be invoiced and due for payment as per our general Terms and Conditions.
- We recommend that a suspension limit is set to stop further usage once the service reaches the set limit in any given period; **\$2,000 has been set as a default please amend as appropriate.**
- Spend \$US alerts exclude subscriptions and are triggered once the entire monthly bundle has been consumed. CDRs within the bundle are zero-rated.
- **AST also automatically issues an email alert once 80% then 100% of the allowance linked to the package selected for connection has been consumed.**

In the case that automatic suspension of the service takes place, please contact AST to have the service unsuspended - This will NOT automatically unsuspend at the start of the next billing period.

Alert Levels - Up to five notification alerts can be set per period:

- 1 Spend \$US _____ Voice/Data (Mins) _____
- 2 Spend \$US _____ Voice/Data (Mins) _____
- 3 Spend \$US _____ Voice/Data (Mins) _____
- 4 Spend \$US _____ Voice/Data (Mins) _____
- 5 Spend \$US _____ Voice/Data (Mins) _____

Suspend Options –Voice/data will suspend the service type only, \$US spend will suspend the SIM card:

Spend \$US _____ Voice/Data (Mins) _____

Please nominate an email address for notification: _____

Section 4: Market Sector

Please advise which market sector the service is going to be associated to, mandatory for activation:

Agriculture	Aid and NGOs	Financial Services - Banking	Cable Layer	Civil Government
Construction	Cruise	Dredger	Education	Environmental Monitoring
Fishing	Government Health or Education	Healthcare	Financial Services - Insurance	Leisure
Limited Ground Test	Local Government	Manufacturing	Media	Merchant
Military Government	Mining	National Government	Offshore Supply Vessels	Oil and Gas
Passenger or Ferry	Retail and Wholesale Trade	Super-Yachting	Transportation and Logistics	Travel and Tourism
Tug Boat	Utilities	If the market sector for this connection is not listed, please select nearest alternative		

Section 5: Personal Details: Invoice Address / Credit Card registered address

By completing this section, I acknowledge that this information may be used to make a search with a Credit Reference Agency, we will keep a record of that search.

Title: _____	PO or Ref No: _____
Forename(s): _____	Surname: _____
Company: _____	Co Reg No: _____
VAT Number: _____	Telephone: _____
Address: _____	Town/City: _____
Country: _____	Postcode: _____

VAT-registered applicants: Must provide a valid VAT number. If this is not provided VAT will be charged and proof of address will be required in the format of a copy of a bank statement or utility bill.

Private individuals / non-VAT registered applicants: Must provide proof of address:

Bank Statement

Utility Bill

Section 6: Payment Method

Consolidated/Group Invoice: If more than one service is registered by the above company/individual, AST will create one consolidated/group invoice. If you would prefer not to have this new service added to the group invoice, please tick here.

Payment of invoices: Invoices will be raised in US Dollars, if you would prefer to pay the total in Euro or Sterling please tick box as appropriate. AST's Exchange Rate Policy will apply as per our standard terms and conditions.

€

£

UK Customers paying in £ Sterling: If your preferred method of payment is by Direct Debit please tick here for an application form.

Customers who wish to pay by Credit Card: If you preferred method of payment is by Credit Card through AST's secure payment system please provide a contact telephone number to enable us to call you: _____

If you have previously provided Credit Card details for another connection and wish to use these again for this connection, please confirm the following:

Last 4 digits of card no:

Expiry Date: ____/____

If you require a credit account, please contact your Account Manager.

Section 7: Communication Delivery Addresses

AST require email addresses to enable efficient communications. All email addresses will be treated in strictest confidence and held only in secure systems fully compliant with latest Data Protection legislation: **One of each address is mandatory to create an account.**

Billing email address

Accounts Payable email address

Notification email address

Billing address is used to provide you with your bill (invoice).

Accounts Payable address is used for credit control communications.

Notification address is used to provide you with important information regarding any changes that may affect your account such as, but not limited to, contractual communication, dispute resolution and legal matters. This email address will be used as the default to create your account on MY AST Portal.

The notification email address will also be used to create an account on the AST Extranet. The AST Extranet gives you access to a complete information sharing platform that provides you with product and service related information, as well as the latest news.

The email address is used to send important information such as service/portal outage notifications, network changes etc. You can unsubscribe to the AST Extranet but please consider this as you will stop receiving important notifications which may be business critical.

The notification email address will be used to provide you with product and service information, promotions, AST sponsored events and new technologies which we feel will benefit your business. If you wish to receive these communications, please tick here.

Section 9: Agreement to Terms and Conditions

By signing this document, you will be deemed to have read and accepted:-

AST Networks Master Service Agreement Terms and Conditions: <https://www.ast-networks.com/terms-and-conditions>

Our Global Customer Support team are available 24/7

Telephone: +44 1493 444185

Email: globalcustomersupport@ast-networks.com

The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorised by the company to sign contractual documents.

Signed: _____ Name: _____ Date: ____ / ____ / ____

INTERNAL USE:

A/C Number:	_____	A/C Mgr ID:	_____
Dealer:	_____	Commission:	_____
Terms/Deposit: Refundable after 12 months trading	_____	Manager Sign-off:	_____